

# CITY VIEWS



A publication for residents by the City of Kelowna | MAY 2018

## YOUR TAXES:

### PERCENTAGES TO DOLLARS

Taxes are calculated on your property's assessed value (determined by BC Assessment in January each year).

The owner of a single-family home with an average \$641,760 assessed value will pay \$1,990 in City of Kelowna taxes. The tax rate is based on what the City needs in order to balance the budget. Taxation for the City of Kelowna accounts for 26% of the City's total revenue budget needed to deliver services to residents. In addition, your bill includes amounts for other taxing authorities.

Municipal	Provincial	Regional District	library
58%	29%	10%	3%
=	=	=	=
\$1,990	\$987	\$338	\$92

\*For an average bill



## WHAT DO YOUR DOLLARS PAY FOR?

Average monthly amounts based on average 2018 tax bill (municipal portion only)

Safety	Vibrant Urban Centres	Transportation
43.4%	18.2%	17.2%
=	=	=
\$72.09	\$30.24	\$28.54
Police & fire services	Parks, active living & cultural services	Transportation & public transit

The remaining 21.2% (\$34.98) average monthly amount of your tax bill covers buildings, utilities, planning & development, debt, grants and regional programs.

## NEW ONLINE BILLING

We've made some changes to our Property Tax system. You can now register for an Online Billing account to access your City Property Tax and Utility Billing accounts in one location. View your assessment, balance and financial transaction information and historical bills online. Register your account today at [kelowna.ca/propertytax](http://kelowna.ca/propertytax) and select to go paperless for next year's tax notice.

### YOUR BILL'S NEW LOOK: EASIER TO READ!

- › Roll number is now called folio number and is located below your address.
- › Land and improvement values are grouped into the one total assessed value number.

Want to view a full breakdown? Register for Online Billing or visit BC Assessment online. [KELOWNA.CA/PROPERTYTAX](http://KELOWNA.CA/PROPERTYTAX)

## APPLY TODAY AND SAVE

You may be eligible to save on your taxes or defer payment.

### PROVINCIAL PROGRAMS | APPLY BEFORE JULY 3

- › The **Home Owner Grant** helps reduce the amount of your property taxes. If you are eligible, you must apply for the grant each year. Save time and apply online.
- › **Tax deferral** is a low-interest loan to pay the current year's property taxes on your principle residence.

The City of Kelowna offers **permissive tax exemptions** to qualifying registered non-profit organizations. Apply online before July 15 for a 2019 exemption. [KELOWNA.CA/PROPERTYTAX](http://KELOWNA.CA/PROPERTYTAX)



## TAXES ARE DUE: JULY 3 BEFORE MIDNIGHT

Avoid the lines & pay online through your financial institution's online banking. **Some tips to help you:**

- › Folio number = account number.
- › Remember to add in zeros in front of your folio number if shorter than entry field.

### WAYS TO PAY

- › **At your financial institution:**  
online | telephone | in person
- › **At City Hall:**  
mail | cashiers | drop boxes | monthly pre-payments

## BUILDING AN INCLUSIVE AND SUPPORTIVE COMMUNITY

# Journey HOME

Housing first | no wrong door | community safety

### JOURNEY HOME

We continue to address homelessness in our community as the Journey Home Strategy nears completion. On May 7, Council heard an overview of the draft Journey Home Strategy. At its core, it aims to reduce the number of people experiencing homelessness by centralizing services and building long-term supportive housing such as the 46 units recently approved for Commerce Avenue.

In early 2018, an inclusive community engagement process resulted in more than 1,800 points of contact with community members. More than 70 organizations that provide services to those experiencing homelessness joined the conversation. One of the most essential steps was the creation of a Lived Experience Circle of people who are currently experiencing, or have experienced, homelessness; eight meetings have been held to date, with more than 177 participants sharing valuable insights into what it is like to be homeless in Kelowna.

Homelessness is a complex issue that cannot be solved by any one group. The Journey Home task force includes 23 community and business leaders and a number of people with lived experience. In addition, the Task Force is supported by national homelessness expert Dr. Alina Turner and Turner Strategies. The final Journey Home Strategy will be presented to Council in June 2018.

[kelowna.ca/journeyhome](http://kelowna.ca/journeyhome)



### COMMUNITY RESPONSE TEAM

Through collaboration and by coordinating services that help address the root causes of homelessness, we will achieve a safe, healthy and sustainable community for all. During our cold winter months, the City partnered with BC Housing and local service agencies to initiate an extreme weather shelter downtown. This also led to the creation of a community response team. Together, BC Housing, Downtown Kelowna Association, John Howard Society, City of Kelowna Bylaw Services, Interior Health Authority, Kelowna Fire Department and the RCMP work to collectively address emergent issues to ensure ongoing community safety.

## PLANNING FOR OUR KELOWNA

How Kelowna grows matters to us today and to future generations.

**The Official Community Plan (OCP)** and the **Transportation Master Plan (TMP)** guide how we grow and how we get around. This June, residents are invited to participate in updates to these important plans.

Community engagement will build on the input gathered through the nearly two-year extensive and varied engagement for Kelowna's new strategic community vision, **Imagine Kelowna**.

The OCP knits together policy from land use, urban design, transportation, parks and public spaces, social planning, heritage and infrastructure, among others into one comprehensive growth strategy that sets the city on a path towards its desired long-term vision.

- › **Kelowna 2040: Our Kelowna as we Grow (OCP)** will set the vision, strategies and objectives for 20 years of growth.
- › **Kelowna 2040: Our Kelowna as we Move (TMP)** will consider existing travel patterns and behaviour, future travel conditions, estimates for changing technologies and the Official Community Plan's future land use assumptions.

The processes for both plans are designed to be open, transparent and will offer engagement opportunities. Stay involved, get curious, be informed, share your passion and imagine your influence on our Kelowna. [kelowna.ca/imaginenext](http://kelowna.ca/imaginenext)

Also, the City of Kelowna and Interior Health Authority have partnered to develop the **Healthy City Strategy** — a long term plan that focuses on healthy places and spaces, community health, and quality of life for all Kelowna residents. Six theme areas will provide a comprehensive plan to building a healthy, safe, active and inclusive community.

[kelowna.ca/planningprojects](http://kelowna.ca/planningprojects)





## CLEAN DRINKING WATER

### PROJECT PROCEEDS

A successful funding application for Phase 1 of the 2017 Kelowna Integrated Water Supply Plan means clean, safe drinking water is one step closer for citizens of Southeast Kelowna and a plentiful supply of agricultural irrigation water is coming to the South Mission.

Water transmission and distribution lines are mostly located under roads. Road construction to access the lines will start this year. While road construction can be inconvenient, care of utilities and other infrastructure is necessary to serve our residents.

Roads in east Kelowna and in the lower and upper Mission will be impacted by this project. Know before you go by checking the road report, keep up-to-date with project information, sign-up for email notifications and attend information sessions.

[kelowna.ca/roadreport](http://kelowna.ca/roadreport)

Our vision is to see a city-wide domestic water system that is sustainable, resilient and reliable for all Kelowna residents.

[kelowna.ca/water](http://kelowna.ca/water)



## A LANEWAY TURNED TO

### A HIDDEN GEM

Enjoy a revitalized downtown with unique spaces. Stop by The Laneway, as it's now known, at the foot of Bernard Avenue and experience its transformed features: outdoor night lighting, furniture, signage and plants.

There's even a mobile kitchen and bar space in the summer!

## KEEPING WHAT'S ON AND UNDERGROUND IN GOOD SHAPE

As we focus on sustainable growth, it's more important than ever to create, improve and maintain our City infrastructure. The City is investing \$47.4 million this year to improve roads, sidewalks, streetlights, parks, buildings and utilities, that's in addition to the \$57.5 million in carryover budget for infrastructure work.



### STAY HEALTHY AND ACTIVE IN OUR PARKS

Plans this year include improvements to Boyce-Gyro Park in South Pandosy, Phase 3 of Centennial Park in Rutland including the playground expansion, completion of Phase 1 of Rowcliffe Park and updates to Kerry Park in the City Centre, as well as the completion of the Okanagan Rail Trail within City limits.

### GET AROUND USING BALANCED TRANSPORTATION NETWORKS

In Rutland, Phase 2 of the Rutland Transit Exchange, expansion of Shepherd Road and sidewalk construction on Hollywood Road are planned. Also, a pedestrian/cycling bridge over John Hindle Drive at UBC Okanagan will give students increased access through the campus.

The City of Kelowna's 2018 pavement management program will resurface nearly 40 lane kilometres, involving 16 different road segments. Approximately \$3.8 million will be invested in asphalt improvements with the work expected to be complete by October. Annual maintenance protects our roads over time and helps prevent mass replacement all at once, ultimately providing cost efficiencies. [kelowna.ca/roadreport](http://kelowna.ca/roadreport)



## GET ACTIVE THIS SUMMER!

This place is drop-dead gorgeous! Volunteer at an outdoor event, explore an Active by Nature route, or dance in the park Wednesday nights at Stuart Park. Sign up for a course, learn a new skill and connect with our community. The Summer Activity Guide will be online on May 29. **Registration dates open:**

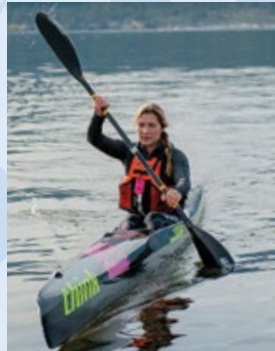
- › May 1 – summer camps (full & half day)
- › June 5 – general programs
- › June 7 – aquatics programs
- › June 8 – sports leagues & programs for people with diverse abilities

All ages, all abilities // Get active, stay active  
[kelowna.ca/recreation](http://kelowna.ca/recreation)

### PADDLE TRAIL

Explore Okanagan Lake in a new way with the new Kelowna Paddle Trail. Twenty-two buoys will mark your approximately 27-kilometre path from Bertram Park to McKinley Beach Landing showing you how far along the trail you are, and what park and beach stops are nearby.

[kelowna.ca/activebynature](http://kelowna.ca/activebynature)



### OGOPOGO TRAIL IN KNOX MOUNTAIN PARK

The popular trail has now re-opened. Hikers will enjoy upgrades including new steps, trail re-alignment, signage and benches. The trail provides a steep uphill climb, veering off of Paul's Tomb trail to the east and leading to Magic Estates neighbourhood and the Pavilion Trail. [kelowna.ca/parks](http://kelowna.ca/parks)

### STRONG NEIGHBOURHOODS MAKE GREAT CITIES

Do you have a great idea to enhance your neighbourhood? We have up to \$1,000 matching grants available. Whether it's a neighbourhood garden, little library or even a neighbourhood clean-up, we can help support your idea. Apply online by June 1 for the summer grants.

[kelowna.ca/neighbourhoods](http://kelowna.ca/neighbourhoods)

### CELEBRATING 10 YEARS OF PARK & PLAY

Every weekday evening in July and August, bring the family to the park to enjoy free outdoor fun with games, activities, bounce castles and more. Park & Play rotates through various parks across the city, check the schedule online.

[kelowna.ca/neighbourhoods](http://kelowna.ca/neighbourhoods)

## CONNECT WITH COUNCIL

Your City Council consists of Mayor Colin Basran and Councillors Maxine DeHart, Ryan Donn, Gail Given, Tracy Gray, Charlie Hodge, Brad Sieben, Mohini Singh and Luke Stack.

Council establishes policies to guide the growth, development and operation of the city, sets budgets and collects taxes to provide services to residents.

### PUBLIC MEETINGS

Council meets regularly and the public is welcome to attend any open meeting. Citizens can provide input on items being considered by emailing [mayorandcouncil@kelowna.ca](mailto:mayorandcouncil@kelowna.ca). Learn more about Council, its priorities, meeting agendas and minutes. [kelowna.ca/council](http://kelowna.ca/council)

### MARK YOUR CALENDARS: 2018 ELECTION



On October 20, 2018 #KelownaVotes  
[kelowna.ca/election](http://kelowna.ca/election)



Flooding, wildfires, landslides: the time to be prepared is before an emergency strikes. Visit [cordemergency.ca](http://cordemergency.ca) for the most up-to-date information, and resources on how to be prepared and keep your family and property safe. Sign up for e-updates to have the latest news delivered to your inbox.

## STAY INFORMED

### KELOWNA.CA:

An information hub for all your civic needs, just a click away.

### E-SERVICES:

Access City services from the comfort of home. Report a pothole, request park maintenance, login to your City Utility and Property Tax accounts and more!

### E-SUBSCRIBE:

Have City news that interests you delivered to your inbox.

### IN-PERSON:

Call our main reception desk **250-469-8500**, or visit City Hall at 1435 Water Street, Monday to Friday, 8 a.m. to 4 p.m., excluding statutory holidays.

## Getting Social

Facebook  
Twitter  
Instagram

/cityofkelowna  
@cityofkelowna  
@cityofkelowna

YouTube  
LinkedIn

Kelowna City Hall  
City of Kelowna



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